

Call for Expression of Interest

Refugee Social Assistance to Refugees and Asylum Seekers in Eswatini

HCR/SWZ/2021/002

1 Timeline

Posted	Sep 2, 2021
Clarification Request Deadline	Sep 20, 2021
Application Deadline	Oct 5, 2021
Notification of Results	Nov 10, 2021
Start Date	Jan 1, 2022
End Date	Dec 31, 2022

2 Locations

- A Eswatini
 - a Lubombo District

3 Sector(s) and area(s) of specialization

- A Education
 - a Education - general
- B Logistics
 - a Distribution of supplies, including basic and domestic items
- C Protection
 - a Protection - general
- D WASH and Environment
 - a Hygiene

4 Issuing Agency

UNHCR

5 Project Background

The purpose of this Call for Expression of Interest is to identify a prospective partner to implement a comprehensive project that satisfies the basic needs of persons of concern (PoCs), in the Kingdom of Eswatini. This is particularly through improving social assistance activities. The Kingdom of Eswatini has for many years been host to asylum-seekers and refugees. The UNHCR established itself in Eswatini in 1978 to help the Kingdom with an influx of refugees who were fleeing apartheid in South Africa. In the 1980s the UNHCR continued to respond to the

Mozambicans fleeing from civil war. In 2005, the UNHCR handed over the entire refugee program to the government of Eswatini. As of 31 July 2021, Eswatini is host to 2081 persons of concern, both asylum-seekers and refugees, predominantly from the Great Lakes Region, Burundi, Democratic Republic of the Congo and Rwanda. The majority of the population reside in the urban areas while some reside in the Malindza Refugee Reception Center (MRRC) in Lubombo region to the east of the Kingdom, bordering Mozambique. The asylum-seekers and refugees rely primarily on the government for key services. While the government continues to express its strong willingness and commitment to host and support persons of concern, Eswatini has a small economy. There is a high rate of unemployment, and while persons of concern can pursue jobs, finding jobs is a struggle to become self-reliant. UNHCR provides refugees and asylum seekers with food, core relief items, protection assistance, portable water, shelter, and health activities at Malindza Refugee Flats and within the urban areas. For implementation purpose, the identified partner will be expected to have presence in Osire settlement. The partner will work collaboratively with UNHCR to implement the project in support of addressing the needs of refugees and others of concern. There will be an expectation to collaborate with various stakeholders and find innovative ways to provide optimal access to basic rights and cater for the diverse needs of the individuals predominantly in the settlement camp setting. Below is a summary of sector distribution between existing stakeholders and areas where external contributions and resources will have to be brought by organizations applying for UNHCR funding: Sectors supported financially by UNHCR in 2021 through this Call for Expressions of Interest: ■ Distribution of core relief items ■ Supply of potable water ■ Shelter maintenance ■ Protection and counseling services, monitoring, reporting and response ■ Community based protection (SGBV, child protection, mental health & psycho-social support) Sectors where applicants are invited to provide services with their own resources – not funded by UNHCR: ■ Community mobilization and leadership strengthening programs ■ Sports and social activities ■ Environmental health and hygiene campaigns ■ Assistance for people with special needs Sectors currently managed by the Government ■ Administration of settlement ■ Refugee status determination and asylum application processing ■ Public order and security ■ Education ■ Health

6 Expected Results

Overall strategic goal: Refugees and asylum-seekers have access to basic social services provided by the government and are enabled to achieve self-sufficiency and integrate successfully. Objective 1: Health status of the population improved Output 1: Referral mechanism established Objective 2: Population has optimal access to education Output 1: Advocacy conducted Output 2: Early childhood education provided or supported Output 3: Primary education provided or supported Output 4: Secondary education provided or supported Output 6: Lifelong learning opportunities provided or supported Objective 3: Population has sufficient basic and domestic items Output 1: Cash grants or vouchers provided (multi-purpose) provided Output 2: Core-relief items provided Output 3: Sanitary materials provided Objective 4: Population lives in satisfactory conditions of sanitation and hygiene Output 1: Capacity development Supported Output 2: Environmental health and hygiene campaigns Output 3: Refuse pits maintained Output 4: Vector pest control services provided Objective 5: Law and policy developed or strengthened Output 1: Advocacy conducted Output 2: Capacity development supported Objective 6: Public attitude towards persons of concern improved Output 1: Advocacy conducted Output 2: Capacity development supported Objective 8: Services for persons with specific needs strengthened Output 1: Specific services for persons of concern with psychosocial needs provided

7 Indicative Budget

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8 Other Information

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9 Selection Criteria

Name	Description	Weight
Sector expertise and experience	The required specific skills, sector specialists, knowledge and human resources. Brief description of the distinctive technical capacity and strengths, including past experiences, to deliver the desired outcome of this project. Brief description of areas of improvement for which the organization may require support.	30

Project management	Ability to deliver project objectives, accountability mechanisms and sound financial management, taking into account the audit results of the previous UNHCR-funded projects, past performance and the external audit of partners' financial statements, where applicable	25
Other	Partner's capacity to undertake procurement: Ability to undertake large scale procurement, prior procurement experiences and value of procurement. Functioning procurement unit in the country of operation. Established effective internal-controls and PQP status (when procurement is US\$100K and above).	10
Local experience and presence	Ongoing programme in the area of operation; local knowledge; engaging refugees and other persons of concern; trust from local communities; local presence; partner policy on community relations; complaint mechanisms for persons of concern; self-organized groups of persons of concern; and other factors that would facilitate access to and better understanding of the persons of concern and that would reduce administrative difficulties.	20
Contribution of resource	Evidenced and documented contribution of resources to the Project in cash or in-kind (e.g., human resources, supplies and/or equipment) by the partner that are presently available (or potentially mobilized by the partner) in order to supplement UNHCR resources.	5
Experience working with UN	Experience working with UNHCR: global and/or local partnerships including knowledge of UNHCR policies, practices and programmes, including an understanding of and ability to work within UNHCR's funding limitations and associated inherent risks. Partners that have three consecutive qualified audit opinions for UNHCR-funded projects may not be considered.	10

10 Attachments

Description	URL
Call for expression of Interest Eswatini	Download the document here

11 Concept Note Template

[Download the document here](#)

12 For more information on this partnership opportunity, and to apply, please visit

[UN Partner Portal](#)